

**COMPARISON OF SERVICE STYLE THROUGH THE  
NATIONAL CULTURE IN DUBAI AND JAPAN  
STUDY CASE OF BAB AL SHAMS-DUBAI AND KARAKSA-JAPAN**

**Final Project Report**

**In partial fulfilment of the requirements for  
A Bachelor's Degree on Applied Science**

**JOHAN HARDJANA**

**31150019**

**HOTEL BUSINESS PROGRAM**

**FACULTY OF SOCIAL SCIENCE**



**AGUNG PODOMORO UNIVERSITY**

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