

Attachment 1: Questionnaire

Part 1. Demographic & Biodata

1. What is your name?
2. In what year of study are you now?
 - 1st year of study (Batch 2018)
 - 2nd year of study (Batch 2017)
 - 3rd year of study (Batch 2016)
 - Last year of study (Batch 2015)
3. If you already choose your major of study, what is your major?
 - Has not choose yet
 - MICE
 - Hotel Management
 - Culinary Arts
4. How many years old are you?
 - < 18 years old
 - 18 – 20 years old
 - 21 – 22 years old
 - > 22 years old
5. What is your gender?
 - Male
 - Female

Part 2. Requirement of Employment

6. In between these three requirement of employment, please sort from the most important for you (1 = Most important – 3 = Least important)
 - Skills requirement
 - Years of experience

- Education Requirement

Skills Requirement

7. From one to five, how skillful are you to enter hospitality industry? (5 = Advance, 1 = Very Poor)
8. Please choose three (3) best skills category you think important to work in hospitality industry.
 - Thought Process (Analytical, Creative & Critical Thinking, Problem Solving, etc.)
 - Administrative, Business & Finance (Accounting, Customer Service, Microsoft Office Skills, Negotiation, Administrative, etc.)
 - Communicational & Interpersonal (Collaborating, Flexibility, Public Speaking, Verbal & Non-verbal Communication, etc.)
 - Leadership & Management (Decision Making, Delegation, Leadership, Management, Strategic Planning, etc.)
 - Personal Skill (Multitasking, Organizational, Time Management, etc.)
 - Sales and Marketing
 - Teamwork
 - Technology
 - General Skills (Behavioral, Employability, Transferable, etc.)
 - Industry Specific Skills (Cooking, Service Excellence, etc.)
9. Where do you think, you will get those skills or have those skills developed?
 - Home
 - Self-learn
 - Vocational Study (School, course)
 - Others (Please Specify) : _____

Years of Experience

1. From one to five, how important is work experience for you? (5 = Very Important, 1 = Not Important)
2. Do you have any previous work experience?
3. If yes, how many work experience did you have? In total for how long?
4. From one to five, how agree are you with this statement: prior work experience needed to get proper job in the future? (5 = Strongly Agree, 1 = Not Agree)
5. Do you think internship considered as work experience?
6. From one to five, how agree are you with this statement: internship make you qualified to pass the minimum work experience needed? (5 = Strongly Agree, 1 = Not Agree)
7. In your opinion, what is the common minimum length of previous experience needed to able get proper job?
 - Less than 1 year experience
 - 1 – 2 years of experience
 - More than 2 year experience

Education Requirement

8. From one to five, how important is education for your future career? (5 = Very Important, 1 = Not Important)
9. From one to five, how agree are you with the fact education make you better and well prepared to work? (5 = Strongly Agree, 1 = Not Agree)

10. From one to five, how necessary is advance education for your promotion?
(5 = Very Necessary, 1 = Not Necessary)

11. Will you take additional advance education (master degree) upon your graduate?

12. If yes, what is your reason to take additional advance education (master degree)?

- For future career development
- For better position & salary
- Pride
- To escape early employment
- Others : _____

Part 3. Career Expectation

13. Please choose 3 most important and considered factors, while you choose and consider your future workplace :

- Salary
- Working Hours
- Co-workers
- Position
- Supporting Facility
- Company Brand
- Career Development

14. What is your expected salary upon graduate?

- Minimum national standard for salary (+/- IDR 3,8 million rupiah)
- 4 to 5 million rupiah
- 5.5 to 7 million rupiah
- 7 to 10 million rupiah
- More than 10 million rupiah

15. Do you think hospitality industry has a poor paid?

16. What is your expected working hours?

- 7 working hours/day
- 8 working hours/day
- 9 working hours/day
- More than 9 working hours/day

17. Do you think hospitality industry has poor working hours? (long working time)

18. From one to five, how important is your co-worker towards your job? (5 = Very Important, 1 = Not Important)

19. What position you considered and expected upon your first job?

- Entry Level
- Supervisory Level
- Manager Level
- Department Head Level

20. From one to five, how important is supporting facility for you? (Health, employee facility, insurance, etc.) (5 = Very Important, 1 = Not Important)

21. From one to five, how important the brand and image of company towards your career selection? (5 = Very Important, 1 = Not Important)

22. From one to five, how important is it to choose a job that can support your career development? (5 = Very Important, 1 = Not Important)

23. Please choose 3 best skills for your future career development :

- Thought Process (Analytical, Creative & Critical Thinking, Problem Solving, etc.)
- Administrative, Business & Finance (Accounting, Customer Service, Microsoft Office Skills, Negotiation, Administrative, etc.)
- Communicational & Interpersonal (Collaborating, Flexibility, Public Speaking, Verbal & Non-verbal Communication, etc.)
- Leadership & Management (Decision Making, Delegation, Leadership, Management, Strategic Planning, etc.)
- Personal Skill (Multitasking, Organizational, Time Management, etc.)
- Sales and Marketing
- Teamwork
- Technology
- General Skills (Behavioral, Employability, Transferable, etc.)
- Industry Specific Skills (Cooking, Service Excellence, etc.)

24. In 5 years, what level of position will you be?

- Entry Level
- Supervisory Level
- Manager Level
- Department Head Level

25. In 10 years, what level of position will you be?

- Entry Level
- Supervisory Level
- Manager Level
- Department Head Level

Attachment 2: Letter of Agreement

SURAT PERSETUJUAN PELAKSANAAN PENELITIAN

Saya yang bertanda tangan di bawah ini,

Nama : Dea Prasetyawati Wibowo

Jabatan : Dekan Fakultas Sosial

Universitas : Universitas Agung Podomoro

menyatakan benar adanya mahasiswa/i berikut,

Nama : Juliana

NIM : 31150023

Jurusan : Bisnis Perhotelan

Fakultas : Fakultas Sosial

sedang melakukan penelitian terhadap mahasiswa bisnis perhotelan di Universitas Agung Podomoro guna kepentingan penyelesaian tugas akhir dengan judul:

“Descriptive Analysis on Shifting Paradigm during Study Process in Hotel Business Program of Agung Podomoro University”

Demikian surat persetujuan ini diberikan dan disampaikan.

Terima kasih.

Jakarta, 22 Juli 2019

Pemohon,

Menyetujui,

Juliana

Mahasiswa Bisnis Perhotelan

Dea Prasetyawati Wibowo

Dekan Fakultas Sosial