

LAMPIRAN

Lampiran 1.

QUESTIONNAIRE

Hello, my name is Jennifer Gisela, an undergraduate majoring in Hotel Business Program of Podomoro University. I am currently doing a research about analysis of having hospitality education background and work competence with decision making and career at restaurant and café. In order to complete my research, I need some help from you to fill out these questions below. Feel free to not answer any question that you may find inappropriate or/and too personal.

RESPONDENTS DEMOGRAPHIC

Name : _____
Place/date of birth : _____
Current employer : _____
Period of Working
in food and beverage : _____
industry

Do you have hospitality educational background?

- ☐ Yes
- ☐ No

Do you have certificate of competence in hospitality industry?

- ☐ Yes
- ☐ No

Are you a foreign worker (J1 Visa Holder)?

- ☐ Yes
- ☐ No

Have you worked in another food and beverage business?

- ☐ Yes
- ☐ No

RELATION BETWEEN HAVING HOSPITALITY EDUCATIONAL BACKGROUND AND THE REASON CHOSING TO WORK IN RESTAURANT OR CAFÉ

Tell me how you feel about the statements below. The numbers indicate;

(1) Totally Disagree

(2) Disagree

(3) Neutral

(4) Agree

(5) Totally Agree

Hospitality education background on decision making

	Statements	1	2	3	4	5
1	Having hospitality educational background influences my decision in working in restaurant or café.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2	Having degree in hospitality influences my decision in working in restaurant or café.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3	Having certificate of competence (certified worker) influences my decision in working in restaurant or café.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4	I personally think that having education in related field is important for those who work in restaurant or café.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5	My decision to work in this industry is determined by my educational background	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Hospitality education background on career

	Statements	1	2	3	4	5
1	Having hospitality educational background influences the growth of career working in restaurant or café.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2	I personally think that this industry will keep growing and will ensure a better future for me.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3	I personally think by working in this industry will give me useful experience for future references.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4	Educational background is a big consideration to decide career in this industry	○ — ○ — ○ — ○ — ○
---	---	-------------------

Competence on decision making

	Statements	1	2	3	4	5
1	Having good performance in related field influences my decision of working in restaurant or café.	○	○	○	○	○
2	I personally think that having work experience in related field previously is more important than having educational background for those who work in restaurant or café.	○	○	○	○	○
3	My decision to work in this industry is determined by my competence	○	○	○	○	○

Competence on career

	Statements	1	2	3	4	5
1	Having good performance in related job influences the growth of career working in restaurant or café.	○	○	○	○	○
2	Good career is always supported by a good competence	○	○	○	○	○
3	Competence is a crucial factor in career growth	○	○	○	○	○

Factors influencing decision making

	Statements	1	2	3	4	5
1	My family, friends and whom I daily socialize with influence me in making decision to work here.	○	○	○	○	○
2	My age influences me in making decision to work here.	○	○	○	○	○
3	My personality influences me in making decision to work here.	○	○	○	○	○
4	My lifestyle influences me in making decision to work here.	○	○	○	○	○
5	My way of seeing things, perception and motivation influence me in making decision to work here.	○	○	○	○	○

Reason I choose to work at this restaurant/café is(are):

- This is my passion/hobby
- It is my dream to work here
- I want to be an expert in this field
- I just want to kill some time
- I want to try my luck
- This business pays well
- No specific reason

Factors influencing career

	Statements	1	2	3	4	5
1	I feel that I am born to work here.	○	○	○	○	○
2	I choose to work here because of the opportunity that I had.	○	○	○	○	○
3	I choose to work here because I have the basic knowledge and skill that I believe are suitable for my current job.	○	○	○	○	○

Thank You!

I am really grateful for the time you spare to fill this questionnaire. I wish you know how much this means to me. I wish you fortune, health, wealth and success always!

Lampiran 2

<i>No.</i>	<i>Name</i>	<i>Current Employer</i>
1	Brian	Self employ
2	Johanes Santoso	Owner
3	Brian Nuss	Self
4	Ryan Smith	Starbucks
5	Gabrielle Ernest	In and Out
6	Chris Payton	Panda Express
7	Romeo	EO
8	Foriansyah	Family Business
9	Bryan Sui	
10	Kevin William	Engineery
11	Kelly Widjaja	Subway
12	Amanda	
13	David Brandon	
14	Clarissa	Junior cook
15	Rebecca	
16	Jennifer	Corner Bakery and Cafe
17	Jamie Lynn	-
18	Caroline	Sofitel
19	Amelia	Otto Restaurant
20	Mandiff	Restaurant
21	Angel	Student
22	Anna	Pullman
23	Patti	Ristorante Villa Pizzatti
24	Wilson Suwenda	Colleger
25	Betty Thio	Self employer
26	Laura Soesanto	Panera bread
27	Lucas	Panda Express
28	Cathrene	Panda Express
29	Linda	Panera Bread
30	Thomas Sergio	Wing Stop
31	Robert	Empire
32	Emmily	Empire
33	Ester N	Empire
34	Jasmine	85 Degree
35	Emma	85 Degree

36	Jacob	85 Degree
37	James	Starbucks
38	Lucy	Starbucks
39	Menny sebastian	Kaju
40	Hudson	Wing Stop
41	Sam	
42	Calleb	Kaju
43	Jorge	Kaju Resto
44	Marc	Starbucks
45	Kyle	Starbucks
46	Nigel	Starbucks
47	Martha	Krispy Kreme
48	Evan	Krispy Kreme
49	Johnal	
50	Juan	
51	Nick	
52	Heloise	
53	Eric	
54	Anthony G	
55	Edgar	Pizza Hut
56	Lynn Shih	
57	Andy C Kao	Panda Restaurant Group