ABSTRACT

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Study Program : Hotel Business

Title : Analysis of Influence Between Hospitality Education

Background and Working Competence with Decision Making and Career (Case Study of Few Restaurants and Cafés at Los Angeles County, United States of America.)

This research aims to know the correlation between hospitality education background and working competence with decision making and career using the case of few restaurants and cafés workers at Los Angeles County, United States of America. The population of this research is food and beverage workers especially those who work in small retails restaurants and cafés, applying convenient sampling there are 57 respondents in total. Using Rank Spearman to know the correlation between hospitality education background and working competence with decision making and career, data analysis uses percentage and correlation number. Statistical analysis of the results shows that there is indeed significant relation between the 4 variables and the relation created is acting positive. Based on the result of Spearman correlation of 0.637 (relation between hospitality education background and decision making), 0.516 (relation between hospitality education background and career), 0.419 (relation between working competence and decision making), and 0.463 (relation between working competence and career) the obtained hypothesis inclines to the statement that there is moderate relation between hospitality education background and working competence with decision making and career. This implies that there is significant correlation between hospitality education background and working competence with decision making and career.

Keywords: Hospitality Education Background, Working Competence, Decision Making, Career, Restaurant, Café, Los Angeles County