ABSTRACT

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Title: Effects of Communication on Teamwork at Orange Incentive House Panorama

This research was motivated by employee complaints that were not heard by superiors, which affected the work performance of employees at OIH and employees who had just joined, found it difficult to get direction from leaders and fellow teams at OIH. So that often lead to projects not as expected together. In this study aims to determine the effect of communication on teamwork at Orange Incentive House Panorama and to find out the value and level of cooperation and communication using 76 samples of employees who work at Orange Incentive House Panorama.

The method used in this study is descriptive correlational method using data in the form of questionnaires and literature studies by testing the validity, reliability test, descriptive statistical analysis, test the correlation coefficient and test the coefficient of determination.

The results showed that the mean communication value was 3.796 which means "good" in the mean variable interval table with the highest mean sub-variable being horizontal communication. Then, the average value of the team collaboration variable at Orange Incentive House Panorama, which is 4.032, which means "good" with the highest average value of the sub variable is the norm setting stage. This study also shows the correlation coefficient value of 0.419 which means that communication has a moderate relationship to teamwork at Orange Incentive House Panorama in the table of correlation coefficient criteria. Based on the test of the coefficient of determination it can be concluded that 21% of the teamwork at Orange Incentive House Panorama is influenced by communication.

Keywords: Communication, Teamwork