

## Preface

I would like to thank the Almighty God for His blessings and guidance in order for me to be able to finish my bachelor thesis. This thesis is made in order to obtain to fulfil the requirement of obtaining the Bachelor Degree of Applied Science in Hotel Business within the faculty of Social Science of Agung Podomoro University. In the process of starting and finishing the thesis, I realize I have relied to many people, that without their support and guidance I would never be able to complete this bachelor thesis. Hereby, I would like to thank these people:

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Angeline Fransisca