

## Statement of Approval on Thesis Publication for Academic Interest

As an academic member of Agung Podomoro University, I undersigned before:

Name : Angeline Fransisca

Student ID : 31150007

Study Program : Hotel Business

Type of Work : Thesis

agreed to grant Non-Exclusive Royalty Free Right to Agung Podomoro University on my thesis entitled:

**The Effectiveness of Communication in a Multi-Cultural Environment of Front Office Department in Karaksa Hotel Osaka Namba**

Along with other supporting documents (if needed)

In addition, Agung Podomoro University has the right to keep, transfer media / format, managing in the form databases, maintaining and publish my thesis is aimed for studies development that is used ethically.

I also grant permission to my thesis advisor to become the second author of my thesis.

This statement is made in all truthfulness.

Jakarta, 16 July 2019

Signed,



(Angeline Fransisca)