

## Daftar Pustaka

- Akbar, F. Z., & Sudarmadi, D. (2018). Pengaruh Audit Operasional dan Prosedur Persediaan Barang Terhadap Efektifitas Persediaan Barang. *Jurnal Akuntansi, Audit dan Sistem Informasi Akuntansi*, 2(3), 104-115.
- Dentch, M. P. (2016). Using the Process Approach to Build Quality Management System. Wisconsin: ASQ Quality Press.
- Efansyah, M. N., & Nugraha, A. (2019). Perkembangan dan penerapan sistem manajemen mutu ISO 9001 : 2015. Tangerang: Wana Aksara.
- Fonseca, L., & Domingues, J. P. (2016). ISO 9001 : 2015 Edition- Management, Quality and Value. *Quality Research*, 11(1), 149-158.
- Hadijah, S. (2017, May 22). *9 Manfaat Luar Biasa Membagikan Sampel Produk Gratis*. Retrieved from cermati.com: <https://www.cermati.com/artikel/9-manfaat-luar-biasa-membagikan-sampel-produk-gratis>
- Heizer, J., & Render, B. (2017). Operations Management Sustainability and Supply Chain Management. Essex: Pearson Education Limited.
- Hunt, C. S., & E.Mello, J. (2015). Marketing. Arkansas: McGraw-Hill Education.
- Irianto. (2017). Pemilihan Perusahaan Jasa Pengiriman Barang Terbaik Menggunakan Metode Topsis. *Jurnal Teknologi Informasi*, 1(1), 74-79.
- Kokemuller, N. (2019, March 6). *How Does a Purchase Order Work*. Retrieved from Chron: <https://smallbusiness.chron.com/purchase-order-work-40933.html>
- Kustian, N. (2016). Penentuan Dalam Pemilihan Jasa Pengiriman Barang Transaksi E-Commerce Online. *Journal of Applied Business and Economics*, 2(4), 308-314.
- Laksono, C. F., Gunawan, C., & Nugraha, P. (2018). Analisa Karakteristik Pemilihan Supplier Beton Ready-mix, Bekisting, dan Tulangan Baja oleh Perusahaan Kontraktor dan Owner di Surabaya Berdasarkan Tingkat Kepentingan Kriteria. *Jurnal Teknik Sipil*, 7(1), 55-62.
- Lee, S. (2017). *What Are the Benefits of Samples When Marketing a New Product*. Retrieved from Chron: <https://smallbusiness.chron.com/benefits-samples-marketing-new-product-26180.html>

- Lu, X., Phang, C. W., Ba, S., & Yao, X. (2018). Know who to give: Enhancing the effectiveness of online product sampling. *Decision Support Systems*, *105*, 77-86. <https://doi.org/10.1016/j.dss.2017.11.002>
- Nugroho, E. (2016). Pelaksanaan Pengawasan Prosedur Purchase Order (PO) pada PT Showa Indonesia di Bekasi. *Jurnal Lentera Bisnis*, *5*(2), 34-44.
- Paramita, I., & Rahardjo, B. T. (2016). Pengaruh Audit Operasional Dalam Meningkatkan Efisiensi dan Efektifitas Terhadap Kinerja Pembelian pada PT Envirolab Nusantara. *Jurnal Akuntansi & Bisnis*, *3*(3), 1-8.
- Philips, A. W. (2015). ISO 9001 : 2015 Internal Audits Made Easy (4th ed.). Milwaukee, Wisconsin: ASQ Quality Press.
- Psomas, E. L., Pantouvakis, A., & Kafetzopoulos, D. P. (2012). The Impact of ISO 9001 Effectiveness on the Performance of Service Companies. *Journal of Service Theory and Practice*, *23*(2), 149-164.
- Syahadah, R. (2017, January 12). *Manfaat Mendapatkan ISO 14001 bagi Produsen dan Lingkungan*. Retrieved from Indonesia Environment & Energy Center: <https://environment-indonesia.com/apa-itu-iso-14001/>
- Taherdoost, H., & Brard, A. (2019). Analyzing the Process of Supplier Selection Criteria and Methods. *Procedia Manufacturing*, *32*, 1024-1034. <https://doi.org/10.1016/j.promfg.2019.02.317>
- Tarí, J. J., Molina-Azorín, J. F., & Heras, I. (2012). Benefit of ISO 9001 and ISO 14001 Standards : A Literature Review. *Journal of Industrial Engineering and Management*, *5*(2), 297-322.
- Wiesan, T., Soebandhi, S., Wardhana, R. (2015). Analisis Internal Audit Terhadap Proses Produksi Pada UD. Sarana Inti Prima. *E-Jurnal Pro Patria*, *1*(2), 43-53.
- Zakaria, K. M., & Nawawi, A. (2016). Internal controls and fraud – empirical evidence from oil and gas company. *Journal of Financial Crime*, *23*(4), 1154-1168.