

ABSTRACT

Audit ISO 9001: 2015 Implementation Case Study Purchasing Procedure at PT. Power Konstruksi Utama

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To ensure quality and improved procedural systems, many companies around the world standardize their operational procedures following the guidelines from ISO standards and this study looked into the efforts taken by PT. Power Konstruksi Utama in doing so. More specifically, this study was conducted to determine whether or not the purchasing division of PT. Power Konstruksi Utama had already followed the operational procedures set by the company in accordance to ISO 9001: 2015. This research employed qualitative method, the data collected from an audit, document analysis, and interviews. The collected data were then tallied to obtain the compliance percentage and the findings were later followed up by interviews to identify possible reasons behind each compliance success or failure. The results indicated that there was one specific procedure with 92,3% of compliance and five other procedures with 100% compliance to the company. These findings indicated that, in general, the purchasing division at PT. Power Konstruksi Utama had followed the ISO 9001: 2015 standard procedures with the only exception of some cases where the purchasing division deviated from the standards.

Keywords: ISO 9001: 2015, audit, purchasing