

ABSTRACT

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Title : Observation Of Podomoro University Students Overtime Level in The Tourism Industry

Research in the final project entitled “ OBSERVATION OF OVERTIME LEVEL OF PODOMORO UNUVERSITY STUDENTS IN THE TOURISM INDUSTRY” in this case saw students who had participated in apprenticeship activities to express their responses regarding the overtime levels on the tourism industry. Apprentices actually get a lot of lessons such as increasing insight in the form of knowledge and experience in dealing with new situations so that they can be used as provisions to support their careers in the future. During the internship program carried out by the university in collaboration with service providers in the tourism industry such as hospitality, overtime was not only found once. A total of 94 respondents stated that the level of overtime was high so that many of them suspected the cause of the workload that was not proportional to the number of existing staff, leading to overtime. There are several factors causing overtime such as expressed by students as respondents in research activities related to "the level of overtime to the industry" such as lack of coordination between parties involved in carrying out company activities, lack of cooperation so that workload is increasingly accumulating, time management is still poor, lack of staff or employees, communication that is only unidirectional, and policies related to overtime that are not considered.

Keywords: Overtime Level, Internship, Podomoro University Students, Tourism Industry